



**ZAMFARA STATE OF NIGERIA**

**EXECUTIVE ORDER ON ESTABLISHMENT OF A  
GRIEVANCE REDRESS MECHANISM (GRM) IN  
ZAMFARA STATE**

**Z.S.L.N. NO. 11, 2023.**



## **ZAMFARA STATE OF NIGERIA**

### **EXECUTIVE ORDER ON ESTABLISHMENT OF A GRIEVANCE REDRESS MECHANISM (GRM) IN ZAMFARA STATE**

#### **EXECUTIVE ORDER NO. 11, 2023**

In the exercise of the powers conferred upon me by section 5 (2) of the Constitution of the Federal Republic of Nigeria (as amended) and all other powers enabling me on that behalf, I, Dauda Lawal, Executive Governor of Zamfara State of Nigeria do hereby make the following:

#### **Text of the Order**

WHEREAS, it is the policy of the Zamfara State to create an enabling environment for businesses and entrench measures and strategies aimed at improving the Trade process in the State.

NOW, THEREFORE, PURSUANT TO THE AUTHORITY VESTED IN ME BY THE CONSTITUTION AND RELEVANT LAWS OF ZAMFARA STATE AS GOVERNOR OF ZAMFARA STATE, I, HEREBY ORDER AS FOLLOWS:

#### **GRM Provisions should cover the below:**

1. Purpose: This executive order or law is enacted to establish or upgrade a Grievance Redress Mechanisms (GRM) system to ensure effective reporting and management of governance-related issues within Zamfara State
2. Reporting Mechanism
3. Scope of Reporting.

4. Confidentiality
5. Investigation and Resolution
6. Training and Awareness
7. Compliance with global best practices
8. Responsibilities and Reporting Structure
9. Monitoring and Reporting
10. Penalties and Enforcement
11. Amendment and review

**This Executive Order shall take effect from the date of issuance of this Order.**

ISSUED UNDER MY HAND THIS <sup>20<sup>th</sup></sup>..... DAY OF <sup>December</sup>....., 2023.



**DAUDA LAWAL**  
**Governor**  
**Zamfara State**