

# ZAMFARA STATE SABER SECRETARIAT - GRIEVANCE REDRESS MECHANISM (GRM) RESPONSE STATUS FORM

S/N	APPLICATION NO	NAME OF COMPLAINANT	CONTACT DETAILS	DATE OF COMPLAINT	DESCRIPTION OF COMPLAINT	RESPONSIBLE MINISTRY, DEPARTMENT AND AGENCY (MDA)	MODE/CHANNEL OF RECEIVING GRIEVANCE	DETAILS OF WHERE THE REPORT WAS MADE	STATUS OF COMPLAINT	ACTIONS TAKEN	FINAL RESOLUTION	FEEDBACK GIVEN	MODE/CHANNEL OF FEEDBACK	OFFICER COMPLETING THE FORM
1	001/2024	HUMAN RIGHT DEPENDERS & ADVOCACY CENTER	07067261138, NO. 25/26 KAMBARI PLAZA, OPP. GENERAL HOSPITAL GUSAU, GUSAU	02/04/2024	BLOCKAGE OF ACCESS ROAD	ZAMFARA URBAN AND REGIONAL PLANNING BOARD	WRITTEN	OPPOSITE CIVIL SERVICE COMMISSION, ALONG J.B. YAKUBU ROAD, CANTEEN AREA, GUSAU	RESOLVED	BLOCKAGE CLEARED	BLOCKAGE CLEARED	ACTION WAS TAKEN IN THE PRESENCE OF COMPLAINANT	PHYSICAL WITNESSING	BALKISU RABIU MORIKI
2	002/2024	ZAMFARA STATE WATER CORPORATION	MAGAMI DANSADAU ROAD, NEAR GUSAU BARRAGE, GUSAU	11/07/2024	ENCROUCHMENT ON AGENCY'S LAND	ZAMFARA URBAN AND REGIONAL PLANNING BOARD	WRITTEN	OPPOSITE CIVIL SERVICE COMMISSION, ALONG J.B. YAKUBU ROAD, CANTEEN AREA, GUSAU	RESOLVED	ENCROUCHMENT CLEARED	ENCROUCHMENT CLEARED	ACTION WAS TAKEN IN THE PRESENCE OF COMPLAINANT	PHYSICAL WITNESSING	BALKISU RABIU MORIKI
3	003/2024	ABUBAKAR LAWALI	08039906322, JANYAU TA GABAS AREA, GUSAU	20/06/2024	BLOCKAGE OF ACCESS ROAD WITH SOAK AWAY	ZAMFARA URBAN AND REGIONAL PLANNING BOARD	WRITTEN	OPPOSITE CIVIL SERVICE COMMISSION, ALONG J.B. YAKUBU ROAD, CANTEEN AREA, GUSAU	RESOLVED	SOAK AWAY REMOVED	SOAK AWAY REMOVED	ACTION WAS TAKEN IN THE PRESENCE OF COMPLAINANT	PHYSICAL WITNESSING	BALKISU RABIU MORIKI
4	004/2024	ALHAJI TANIMU HUSSAINI	JANYAU TA GABAS, GUSAU	18/07/2024	TRACE PASS ON HIS LAND	ZAMFARA URBAN AND REGIONAL PLANNING BOARD	WRITTEN	OPPOSITE CIVIL SERVICE COMMISSION, ALONG J.B. YAKUBU ROAD, CANTEEN AREA, GUSAU	RESOLVED	LAND RECOVERED	LAND RECOVERED	ACTION WAS TAKEN IN THE PRESENCE OF COMPLAINANT	PHYSICAL WITNESSING	BALKISU RABIU MORIKI